

Respondents' Region of Origin

	Eng	Fre	Spa	All	%
Asia	6	2	0	8	3
Australasia & the Pacific	14	0	0	14	6
Europe	57	44	10	111	44
Latin America & the Caribbean	10	3	42	55	22
Middle East & North Africa	2	3	0	5	2
North America	23	5	0	28	11
Sub-Saharan Africa	9	23	0	32	13

GHL usage in past year

	Often	Sometimes	Occasionally	Never		# responses
North America	2	3	6	15		26
Latin America & the Caribbean	6	13	15	13		47
Europe	2	11	30	66		109
Asia	1	1	3	2		7
Sub-Saharan Africa	2	5	10	10		27
Australasia & the Pacific	0	2	3	8		13
Middle East & North Africa	1	1	2	3		7
Total	14	36	69	117		236
Total less LA & C	8	23	54	104		

Users' rating of GHL web site

	Need s impro veme nt	Adeq uate	Go od	Exce llent	Do not kno w	Rati ng	Respo nse Count
Usefulness in your work	5	32	31	19	3	2.74	90
Is the content up to date	5	24	34	15	7	2.76	85
Quality of content	10	15	39	23	3	2.86	90
Design and appearance of the site	13	18	42	15	4	2.77	88
Information on who is responsible for the site and what is its purpose	11	21	35	10	12	2.64	87
Online help, explanations, information and support	16	25	31	3	12	2.28	87
Search, retrieval and downloading (speed, flexibility)	18	20	36	11	3	2.47	88
Accessibility (multilingual options, disability provision)	12	15	45	9	6	2.63	87
Adaptability to low-bandwidth environments	9	20	27	2	30	2.38	88

Improvements: Infrastructure & Operations

	Responses	Not at all interested	Mildly interested	Interested	Very interested		% Approval
Federated search for Global Index Medicus and other open resources	171	5	31	72	63		69.98
Links to other web sites	172	5	29	78	60		69.77
Specific regional news and resources	170	6	33	84	47		65.88

	Responses	Not at all interested	Mildly interested	Interested	Very interested		Score
Links to other web sites	172	5	29	78	60		537
Federated search for Global Index Medicus and other open resources	171	5	31	72	63		535
Specific regional news and resources	170	6	33	84	47		512

Note: The **% Approval** figure is weighted to give a negative value to respondents' lack of interest, the **Score** figure is a simple rating based on counting 1 for *not interested* up to 4 for *very interested*

WHO Content

	Responses	Not at all interested	Mildly interested	Interested	Very interested	% Approval
Full-text access to WHO Publications	176	3	10	47	116	85.04
Country Focus pages giving information about national health resources, policies and structures	165	5	20	62	78	75.35
Access to WHO's global institutional repository	166	6	22	59	79	74.50
An integrated Index Medicus covering all parts of the world	170	4	31	69	66	71.18
A wiki covering WHO policies, guidelines, services etc	165	10	33	67	55	65.05
Links to HINARI and HINARI-related resources	167	16	38	55	58	61.08

	Responses	Not at all interested	Mildly interested	Interested	Very interested	Score
Full-text access to WHO Publications	176	3	10	47	116	628
Access to WHO's global institutional repository	166	6	22	59	79	543
Country Focus pages giving information about national health resources, policies and structures	165	5	20	62	78	543
An integrated Index Medicus covering all parts of the world	170	4	31	69	66	537
A wiki covering WHO policies, guidelines, services etc	165	10	33	67	55	497
Links to HINARI and HINARI-related resources	167	16	38	55	58	489

Note: The % Approval figure is weighted to give a negative value to respondents' lack of interest, the Score figure is a simple rating based on counting 1 for *not interested* up to 4 for *very interested*

Improvements: Infrastructure & Operations

	Responses	Not at all interested	Mildly interested	Interested	Very interested	% Approval
Interactive fact sheets and resource guides on health topics of current medical and public interest	177	6	27	77	67	70.81
A searchable, interactive world directory of health libraries, maintained by the libraries themselves	171	9	38	67	57	65.11
An expert blog and resource centre for all those teaching online information skills in the developing world	178	16	44	63	50	56.93

	Responses	Not at all interested	Mildly interested	Interested	Very interested	Score
Interactive fact sheets and resource guides on health topics of current medical and public interest	177	6	27	77	67	559
A searchable, interactive world directory of health libraries, maintained by the libraries themselves	171	9	38	67	57	514
An expert blog and resource centre for all those teaching online information skills in the developing world	178	16	44	63	50	493

Note: The **% Approval** figure is weighted to give a negative value to respondents' lack of interest, the **Score** figure is a simple rating based on counting 1 for *not interested* up to 4 for *very interested*